

Digital End-to-End Customer Onboarding

Online identity verification helps financial institutions digitize their customer onboarding process. Signing up users using video calls, electronic document verification, and face matching opens up faster & more agile ways to reach customers while reducing operating costs.

Wibmo, a global authentication & digital payments provider, introduces Wibmo Video KYC, a complete turn-key solution for signing up new customers. It leverages the power of facial biometrics & ID classification & forgery validation through ML & AI to prevent fraud while onboarding new customers. It also features a fully automated model for user identification with the provision for a bank agent to intervene in case of discrepancies. For opening new accounts, both banks & financial institutions can benefit from the operational efficiency Wibmo offers.



Digital Customer Onboarding at Its Best

Complete end-to-end solution allows financial institutions to streamline their onboarding process.



Liveness checks

Ensure real-time interaction with customer



Al-powered face match with confidence scores

Deep Learning algorithm to match skin texture and facial features



Validation of IDs

Optical Character Recognition-based verification



Completely automated model

System-driven user identification (pattern & amp; random keypad)



Enhanced Image Processing

Image tilting, noise reduction and rescaling, and binarization for clear OCR read®



Geotagging of customer's location

Latitude and longitude capture of live location



Complete data privacy and security

AES-based encryption of audio-visual exchange



Rich agent dashboard

Deep dive analysis showcasing consumer trends for better business decision making

User selects to open a new a/c & Initiates KYC Uploads approved ID information How It Works System-driven video session (agent can intervene if needed) Liveliness test Verification successful

The Wibmo Advantage



High Availability and Scalability

Being a customer-centric application, Wibmo Video-KYC is built to facilitate high-quality uninterrupted video streaming even in low-bandwidth conditions. The platform is always available with minimum downtime. In-built elasticity features also enable it to be scaled up as transaction volumes increase.



Market Leader in ID Verification

As pioneers in payment security solutions and global leaders in payer authentication services, Wibmo has over two decades of experience in ID verification and user identification.



Real-time Dashboard

Tracking and analytics showing the customer journey from login to successful onboarding.



Wibmo Inc, a Cupertino, California company is a leading provider of payment security and mobile payments in emerging markets with a strong market presence in India, one of the world's leading digital payment markets.

20+
years of experience

25
geographies

130+
partner banks

2.2B
transactions
processed annually

