

## Digital End-to-End Customer Onboarding

With RBI's revised guidelines on KYC, financial institutions can digitalize their customer onboarding process with V-CIP (Video-based Customer Identification Process).

Signing up customers using video calls and electronic ID verification opens up faster and more agile ways to reach the customer while reducing operating costs.

Wibmo, a leader in authentication and digital payments in India, introduces a complete turn-key solution for identifying and signing up new customers. For opening new accounts, both banks and NBFCs can benefit from the operational efficiency that video-based KYC offers.



## Digital Customer Onboarding at Its Best

Complete end-to-end solution allows financial institutions to streamline their onboarding process.



#### 100% RBI compliance

Platform is built on RBI guidelines



#### Validation of Aadhaar and PAN card

Optical Character Recognition-based verification



# Enhanced Image Processing

Image tilting, noise reduction and rescaling, and binarization for clear OCR read



# Al-powered face match with confidence scores

Deep Learning algorithm to match skin texture and facial features



# Geotagging of customer's location

Latitude and longitude capture of live location



### Liveness checks

Ensure real-time interaction with customer



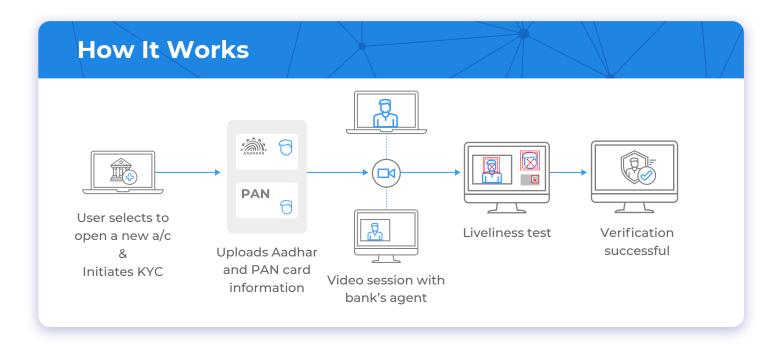
# Complete data privacy and security

AES-based encryption of audio-visual exchange



### Rich agent dashboard

Deep dive analysis showcasing consumer trends for better business decision making



### The Wibmo Advantage



### High Availability and Scalability

Being a customer-centric application, Wibmo Video-KYC is built to facilitate high-quality uninterrupted video streaming even in low-bandwidth conditions. The platform is always available with minimum downtime. In-built elasticity features also enable it to be scaled up as transaction volumes increase.



### Agent Performance Tracking

Analyse agent performance by tracking login and logout times, call duration, average KYC rejection/approval ratio per agent, and call wait time.



### Market Leader in ID Verification

As pioneers in payment security solutions and global leaders in payer authentication services, Wibmo has over two decades of experience in ID verification and user identification.



### End-to-End SAAS Offering

Wibmo offers customer service agents to aid in customer onboarding verified by the bank.



Wibmo Inc, a Cupertino, California company is a leading provider of payment security and mobile payments in emerging markets with a strong market presence in India, one of the world's leading digital payment markets.

20+
years of experience

25
geographies

2.2B
transactions
processed annually

